



## TelView Plus Database Setup

Created: 7/16/2002

Last updated: 1/1/2010

### Overview

This document describes the requirements, database environment and installation of the TelView Plus Database. Additional copies of this document and other setup files can be found on our ftp site ([ftp.telview.com](http://ftp.telview.com)). Your ID and Password for our ftp site will be delivered by your CCMI account manager.

### Database Requirements

The TelView Plus Database requires Oracle 8 and above.

### Defining the Database Environment

The following script prepares the environment for the TelView Plus database. To receive an electronic copy of this script, please refer to your installation package, our ftp site, or send an email to [support@ccmi.com](mailto:support@ccmi.com) and request the file `db_setup.sql`.

```
spool telviewplus.log
```

```
CREATE TEMPORARY TABLESPACE TELV_TMP TEMPFILE 'tvtemp.dbf' SIZE 50M AUTOEXTEND ON
```

```
EXTENT MANAGEMENT LOCAL;
```

```
CREATE TABLESPACE TELV_RLBK DATAFILE (INITIAL 'tvrlbk.dbf' SIZE 200M DEFAULT STORAGE
10240 NEXT 10240 MINEXTENTS 1 MCREATE 'tvtabs.dbf' SIZE CTIN DEFAULT STORAGE
TABLESPACE TELV_TABS DATAFILE (INITIAL 10240 'tvindx.dbf' SIZE CREA DEFAULT STORAGE
NEXT 10240 MINEXTENTS 1 MCREATE TABLESPACE AXEXTENTS SE
TELV_INDX DATAFILE (INITIAL 10240 NEXT 10240 121 50);
MINEXTENTS 1 MCREATE USER TELVIEW PAXEXTENTS 500M
121 CTIN
PAXEXTENTS CREA
121 P SE
50);
100M
CTIN
CREA
SE
50);
```

```
IDENTIFIED BY c0five
```

```
DEFAULT TABLESPACE TELV_TABS
```

```
TEMPORARY TABLESPACE TELV_TMP
```

```
QUOTA UNLIMITED ON TELV_TABS
```

```
QUOTA UNLIMITED ON TELV_INDX;
```

```
GRANT CREATE PROCEDURE TO TELVIEW;
```

```
GRANT CREATE SESSION TO TELVIEW;  
GRANT CREATE SYNONYM TO TELVIEW;  
GRANT CREATE TABLE TO TELVIEW;  
GRANT CREATE TRIGGER TO TELVIEW;  
GRANT CREATE VIEW TO TELVIEW; spool  
off
```

## Installing the Database

This section describes the procedures for installing TelView Plus' database.

Unzip the CUSTOMER\_DATABASE.ZIP file.

### 1. Use Oracle's import utility to import TelView Plus data.

- At the DOS or UNIX prompt, enter the command  
imp telview/c0five@TNSalias file=Customer\_database.dmp  
log=import.logfromuser=customer\_database touser=telview

### 2. Analyze objects in the TelView Plus schema:

- Log in to Oracle as telview.
- Run the following script:

```
SPOOL ANALYZE.LOG EXEC  
  
DBMS_UTILITY.ANALYZE_SCHEMA('TELVIEW','COMPUTE'); SPOOL  
  
OFF;
```

### 3. Congratulations! You've completed the setup of your TelView Plus database.

## Support and Maintenance

TelView Plus database updates are published twice each month (1<sup>st</sup> and 16<sup>th</sup>) to our ftp site. There are also several additional special publish cycles each year, please contact [support@ccmi.com](mailto:support@ccmi.com) regarding any publish schedule or support questions. Support is also available by calling 888-275-2264 x2.

Please review `upload.txt` in your installation download package for instructions on how to obtain and install database updates. If you did not receive `upload.txt`, you can find a copy on our ftp site. Thank you and we hope you find our data extremely useful in your organization. If you have any suggestions or additional data needs, please let us know.

Sincerely,

CCMI's TelView Plus Team